



ENVIRONMENTAL  
FLOOD RISK  
DRAINAGE  
ECOLOGY

Clear Environmental Consultants Limited

## Quality Management Policy Statement

### **This is the Quality Management Policy Statement of Clear Environmental Consultants Limited**

It is the policy of Clear Environmental Consultants Limited (Clear) to provide consultancy and support services to the wastewater and planning industries in accordance with a Quality Management System. The system is designed to establish and review business objectives, service delivery and continual improvement of our staff and services.

Clear uses systematic and cost-effective procedures to determine, assess and achieve quality and value with the aim of meeting or exceeding customer expectations.

Clear was established to provide a very high level of technical and management expertise in Wastewater Modelling, Ecology, Flood Risk and Drainage design.

In implementing the policy, we will:-

- Maintain and grow our reputation for the provision of excellent services through continued improvement in our specialist fields of operation.
- Commit to our objective to deliver an economic, effective and efficient performance that will benefit our customers, partners and the Company.

The Quality Management System is currently operated as a bespoke system focussed on the provision of specialist services. It is the Company's intention that the system will be designed and maintained to broadly meet the requirements of British Standard BS EN ISO 9001:2000.

The Director responsible for Quality Management and Business Systems is responsible for the appropriate design and implementation of the Quality Management System of the Company. He will undertake regular reviews of the System to ensure performance is adequate and to make recommendations for any improvement.

Signed

A handwritten signature in blue ink that reads "A D Clements".

**Andrew Clements, Director responsible for Quality Management**

Date: 18<sup>th</sup> January 2012

Review Date: January 2013